



## Global Business Services Centers

AgileOne's Global Business Service Centers are strategically located around the globe to capitalize on world-class talent markets, offering consistent, extensive, and dedicated support. Our centers are knowledgeable and well-equipped to mitigate the risks associated with unique labor regulations, data protection, tax, currency conversions, and other complex compliance requirements around the world. Our full-service delivery provides a cost-effective means for clients to meet and exceed their business goals.

### Our Services

**Client Services Professionals** – Experienced and cross-trained client-facing CSPs who provide full, end-to-end support of MSP/VMS programs. Proficient in AccelerationVMS, Fieldglass, Beeline, and Magnit.

**VMS System Admins** – Certified and experienced System Admin support for AccelerationVMS, Fieldglass, Beeline, IQN, & Magnit.

**Recruiting & Sourcing** – Utilize today's best tools, technology, and search techniques to strategically identify top candidates for unique, specialized, and hard-to-fill roles. Our recruiters develop and maintain candidate pipelines and nurture both hiring manager and candidate relationships.

**Billing Services** – Our Global Business Service Centers' robust billing services meet all data protection requirements while providing multi-country processing, auditing, and complex consolidated invoicing, meeting various country tax requirements.

**Data & Reporting Services** – Our analysts go beyond running reports. They organize, compile, and analyze data to provide custom reporting and interactive dashboards. Their methodologies identify key insights and draw meaningful conclusions that drive strategic decision-making.

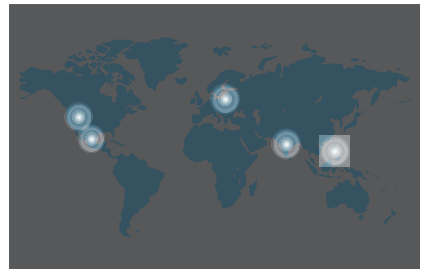
**Verification Specialists** – Supporting pre-hire screening requirements, Verification Specialists review, research, and verify candidate-provided data to complete background check requirements.

**Supplier Partnership and Engagement** – Our SPE specialists source, negotiate, and execute supplier agreements to onboard our client's strategic suppliers. They also drive strong and successful partnerships by supporting DE&I programs and initiatives, conducting performance management and compliance activities, and offering supplier mentorship.

**Compliance Analysts** – Perform the human resources administrative functions in the hiring/onboarding process, enabling HR professionals to focus on core and strategic activities.

**Implementation Services** – All functions of implementation services are supported regionally from our centers, including Solutions Architects, Project Management, Change Management, Supplier Engagement, etc., providing end-to-end implementation services/support.

**Payroll Services** – End-to-end onboarding/offboarding of employees, meeting all local employment regulations. Complete processing of timecards for hundreds of workers to generate and distribute weekly and monthly pay, compliant with all tax and payroll deduction requirements across European countries.



### Our Impact/ Value Creation

- 24/7 Support
- Provide support across North America, Latin America, Europe, and APAC
- Multi-language fluency, including: Dutch, English, French, German, Polish, Portuguese, Spanish, Swedish
- Cost-saving advantage over US & EU based resources
- Experienced bench strength, allowing clients to easily flex for peaks and valleys
- Facilitate business agility and speed to market
- 95% Satisfaction rating